



Number of
Employees
2-19

 Redirect Health®

EverydayCARE®

Self-insured Health Plan

**Everyday 1to1®
Protection**
for your company
and employees

We Make Health Plans **Affordable**

	EverydayCARE® ¹ Routine Care	EverydayCARE® ^{1,2} Hospital	EverydayCARE® ^{1,2} Hospital PLUS
Everyday Ito1® Platform Your Company's 24/7 Medical Director	The Protection You Need		
	✓	✓	✓
Routine Care			
✓ Virtual Primary Care (24/7/365) ✓ In-Office Primary & Urgent Care ✓ Pediatric Care ✓ Annual Adult Physical ³ & Well Child ✓ Chiropractic (12 free visits per year) ✓ X-rays	✓	✓	✓
\$0 copay Virtual and In-Network Office Visit with 48 Hour Pre-Authorization			
\$20 copay ⁴ Out-of-Network Office Visit with 48 Hour Pre-Authorization			
\$50 copay ⁵ In-Network or Out-of-Network Visit without 48 Hour Pre-Authorization			
\$0 copay Labs RedirectHealth.com/labs with 48 Hour Pre-Authorization	✓ (Basic)	✓ (Standard)	✓ (Expanded)
\$0 copay Mental Health Tele-Counseling with 48 Hour Pre-Authorization	✓	✓	✓
Rx & Immunizations RedirectHealth.com/rxformulary Copays may vary depending on pharmacy location, quantity, and dosage with 48 Hour Pre-Authorization	✓ (Basic)	✓ (Standard)	✓ (Expanded)
\$0 copay Virtual Specialist Curbside Consult ⁶ with 48 Hour Pre-Authorization	✓	✓	✓
Specialist / Advanced Imaging / Hospital			
Specialist Consults & Care \$50 copay ⁵ with 48 Hour Pre-Authorization	Everyday Ito1® CareLogistics™ • Get the healthcare you need without spending more than you should • Appointment scheduling, Referrals, Navigation • Negotiations, Alternative funding mgmt. Cost of Services is 100% Member Responsibility	✓	✓
Advanced Imaging \$50 copay ⁵ MRI, PET, CT scans, ultrasound, mammogram and other imaging with 48 Hour Pre-Authorization		✓	✓
Hospital Care - Inpatient & Outpatient ⁷ Individual – plan year \$2,000 deductible 20% coinsurance \$4,000 out-of-pocket max ⁴ Family – plan year \$4,000 deductible 20% coinsurance \$6,000 out-of-pocket max ⁴ Emergency Room \$500 copay + 20% coinsurance		✓ (Non-Embedded Deductible)	✓ (Non-Embedded Deductible)
Excluded Services ⁸ Organ transplants, dialysis, skilled nursing, advanced psychiatric care, and specialty and non-formulary medications	Everyday Ito1® CareLogistics™ • Get the healthcare you need without spending more than you should • Appointment scheduling, Referrals, Navigation • Negotiations, Alternative funding mgmt. Cost of Services is 100% Member Responsibility		Additional chemotherapy \$30,000 sharing limit ¹⁰ Dialysis \$10,000 sharing limit ¹⁰ Skilled nursing \$5,000 sharing limit ¹⁰ Air ambulance \$5,000 sharing limit ¹⁰ Pre-existing exclusions apply 12 month look back
Network			
Multiplan  PHCS Practitioner Only Network (or add a doctor 48 Hours prior to visit) ⁹	✓	✓	✓

¹ This program is an ERISA self-funded insurance plan managed by Redirect Health. This overview is intended only as an illustration of the benefit design. Refer to actual Summary of Plan description (SPD) for actual coverage, limitations and exclusion provisions. ² Special enrollment requirements apply in order to qualify for Specific Deductible Waivers. Medical Questionnaires will be required. ³ Routine physical exam; gynecological exam; screening mammogram; PAP smear; prostate testing (PSA); routine lab and immunizations; and all other ACA required Preventive Screening with pre-authorization. ⁴ Eligible benefits subject to deductible and copay count toward max out-of-pocket. ⁵ Maximum allowable charge is 140% of Medicare allowable or as negotiated by Redirect Health but not to exceed UCR. ⁶ A Redirect Health medical professional will interact with specialist on the member's behalf. ⁷ Pre-authorization REQUIRED for ALL NON-EMERGENCY care or no benefit will apply. ⁸ See SPD. ⁹ Any doctor who accepts the Redirect Health Usual, Customary and Reasonable (UCR) Agreement can be in-network. ¹⁰ Maximum sharing after Initial Member Responsibility

Protecting & De-risking Your Health Plan

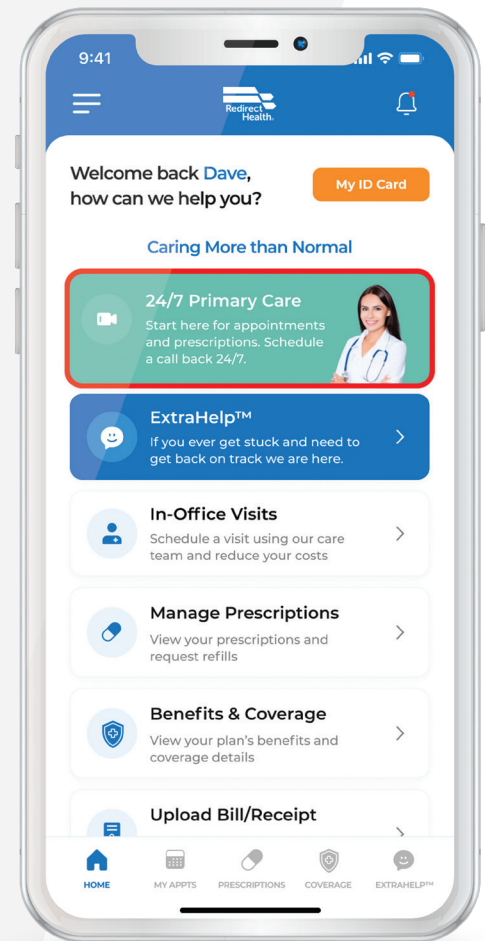
Everyday 1to1® Platform

Makes any Health Plan Work Better*

Affordable access to basic healthcare for every employee and their entire family. Prevention of chronic and expensive disease starts with children

Your Company's 24/7 Medical Director

- Medical Professionals ON STAFF with licenses in all 50 states
- Complete Electronic Medical Records always at their finger tips
- 24/7 Virtual Primary Care & Virtual Urgent Care
- Virtual Specialist and Emergency Room curbside consults and opinions
- Enhanced Population Health & Prioritized Pro-active Out-reach
- CareLogistics™ + Care Navigation
- Work Injury Management and E-MOD Protection
- Referral Management
- Rx Management (Insurance vs. Cash)
- Physician-to-Physician Case Management
- Hospital Discharge and Follow-up Management
- Alternative Funding Management for Plan Exclusions and Limitations. Access to Impact Together™ and foundation funds
- Deductible and Maximum Out-of-Pocket Optimization
- Integrated Data Management and Decision Support (Unique combination of Clinical Data, Cost Data, Claims Data and Employer Data)
- Wellness Program with Critical illness, Accident and Hospital coverage can be added and managed for net \$0 cost**



Flexible Enrollment

- Enroll any date. Not tied to your health plan's renewal or enrollment dates
- When your Company's Everyday 1to1® Platform is in place you'll always have the foundational protection you need to give you more options and control at renewal time

*Traditional fully-insured, Traditional self-insured, Level-funded self-insured, Medical Sharing Programs, and others

**Using a qualified ACA Wellness Program will result in FICA tax savings that are greater than the cost of the Everyday 1to1® Platform

Makes any Health Plan Work Better

What you can expect



Lower out-of-pockets
for employees and
their entire family



Lower
prescription costs



Less unnecessary
missed work



Less unnecessary
work comp claims

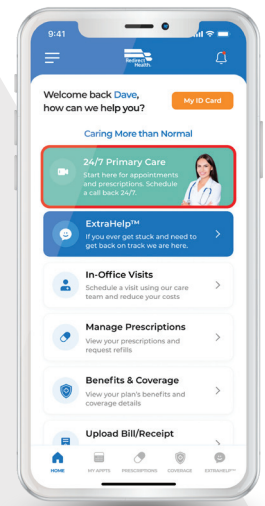


More options and
control at your next
renewal

Virtual-First Primary Care—CareLogistics™ that works for everyone

Finally! Healthcare on your terms—access care anytime and anywhere in the United States, 24/7/365

- 1 Always Use the [Redirect Health Member App](#) FIRST**
Always contact us FIRST through the Member App (available 24/7) so we can schedule the quality healthcare you need quickly with the lowest out-of-pocket costs. Always the right care at the right price
- 2 Referral & Care Navigation**
Personalized expert concierge navigation through the healthcare system
- 3 Cost Protection**
Healthcare can be expensive and difficult to understand. No surprises. Special prescription discounts for members
- 4 CareLogistics™**
We do all the work, schedule and fast track appointments, prescription refills, and more
- 5 Physician-to-Physician Case Management**
Coordination with your other physicians. Ensure you get the quality and care you need



Start with the [Redirect Health Member App](#)

- ✓ If you have a medical need simply use the Member App
- ✓ Available to answer any questions 24/7/365 in English and Spanish
- ✓ Our Care Team is made up of healthcare experts and medical providers

We Navigate and Coordinate Your Care

- ✓ We'll help you determine what kind of care is needed—virtual, in-person, urgent, or emergency care
- ✓ Connect to a virtual medical provider at a convenient time for you
- ✓ We'll assist with next steps, like scheduling or filling prescriptions so you don't waste time or money



Follow-Up that Matters

- ✓ Follow-up after your visit to make sure your care plan is staying on track
- ✓ Ever have a question? The Care Team is available 24/7/365

How the Plan Works

1 Plan Compliance

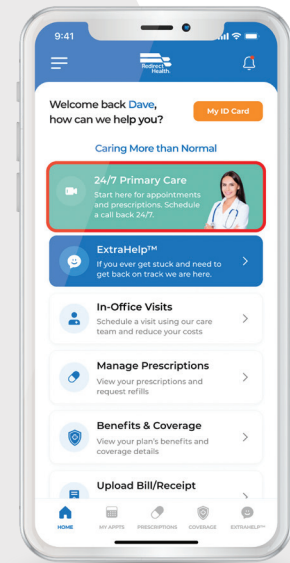
Your company insurance plan is set up to comply with ERISA and the Affordable Care Act. We also can coordinate HRAs, COBRA, and required 5500, PCORI, & 1094/1095 forms.

2 Plan Management

Redirect Health manages your plan with the extra care your employees need - Appointment Preparation, 24/7 concierge access, coordination, navigation and pre-negotiation.

3 Predictive Healthcare

Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.



How You and Your Employees Access Healthcare

1

Always contact us FIRST

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 - the [Member App](#) is the best way.

2

Choose a doctor

A medical provider will be recommended or your employee can choose their own from a large network. Employees can even add a doctor to the network. Ask us how.

Employees can expedite any request RedirectHealth.com/ExtraHelp

5

Claims payment

Your provider sends claims to the Plan Administrator. We review and submit them for payment.

4

Advocacy

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options and pre-negotiate costs of services.

3

Physician-to-Physician case management

A Redirect Health clinician coordinates with your employee's doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation and pre-negotiation is our goal.