

# **EverydayCARE®**

Self-insured Health Plan

for your company and employees

We Make Health Plans Affordable



	EverydayCARE®1 Routine Care	EverydayCARE®1,2 Hospital
Everyday Itol® Platform	The Protection You Need	
Your Company's 24/7 Medical Director		
Routine Care		
<ul> <li>Virtual Primary Care (24/7/365)</li> <li>In-Office Primary &amp; Urgent Care</li> <li>Pediatric Care</li> <li>Annual Adult Physical<sup>3</sup> &amp; Well Child</li> <li>Chiropractic (12 free visits per year)</li> <li>X-rays</li> <li>Copay Virtual and In-Network Office Visit with 48 Hour Pre-Authorization</li> </ul>		
20 copay 4 Out-of-Network Office Visit with 48 Hour Pre-Authorization		
\$50 copay <sup>5</sup> In-Network or Out-of-Network Visit without 48 Hour Pre-Authorization		
*O copay Labs RedirectHealth.com/labs with 48 Hour Pre-Authorization	(Basic)	(Standard)
O copay Mental Health Tele-Counseling with 48 Hour Pre-Authorization	✓	<b>Ø</b>
Rx & Immunizations RedirectHealth.com/rxformulary Copays may vary depending on pharmacy location, quantity, and dosage with 48 Hour Pre-Authorization	(Basic)	(Standard)
O copay Virtual Specialist Curbside Consult <sup>6</sup> with 48 Hour Pre-Authorization	<b>Ø</b>	<b>⊘</b>
Specialist / Advanced Imaging / Hospital		
Specialist Consults & Care 50 copay 5 with 48 Hour Pre-Authorization		
Advanced Imaging	Everyday Itol®	
50 copay <sup>5</sup> MRI, PET, CT scans, ultrasound, mammogram and other imaging with 48 Hour Pre-Authorization	CareLogistics™  Get the healthcare you need without spending	<b>✓</b>
Hospital Care - Inpatient & Outpatient <sup>7</sup>	more than you should  Appointment scheduling,	
Individual – plan year \$2,000 deductible   20% coinsurance \$4,000 out-of-pocket max <sup>4</sup>	Referrals, Navigation  Negotiations, Alternative funding mgmt.	
Family – plan year §4,000 deductible   20% coinsurance §6,000 out-of-pocket max <sup>4</sup>	Cost of Services is 100% Member Responsibility	(Non-Embedded Deductible)
Emergency Room \$500 copay + 20% coinsurance		
<b>Excluded Services</b> <sup>8</sup> Organ transplants, dialysis, skilled nursing, advanced psychiatric care,	Everyday Itol® CareLogistics™     Get the healthcare you need without spending more than you should     Appointment scheduling, Referrals, Navigation     Negotiations, Alternative funding mgmt.	
and specialty and non-formulary medications	Cost of Services is 100% Member Responsibility	
Network		
Multiplan 🔏 PHCS Practitioner Only Network		
or add a doctor 48 Hours prior to visit)9		

1 This program is an ERISA self-funded insurance plan managed by Redirect Health. This overview is intended only as an illustration of the benefit design. Refer to actual Summary of Plan description (SPD) for actual coverage, limitations and exclusion provisions. 2 Special enrollment requirements apply in order to qualify for Specific Deductible Waivers. Medical Questionnaires will be required. 3 Routine physical exam; gynecological exam; screening mammogram; PAP smear; prostate testing (PSA); routine lab and immunizations, and all other ACA required Preventive Screening with pre-authorization. 4 Eligible benefits subject to deductible and copay count toward max out-of-pocket. 5 Maximum allowable charge is 140% of Medicare allowable or as negotiated by Redirect Health but not to exceed UCR. 6 A Redirect Health medical professional will interact with specialist on the member's behalf. 7 Pre-authorization REQUIRED for ALL NON-EMERGENCY care or no benefit will apply. 8 See SPD. 9 Any doctor who accepts the Redirect Health Usual, Customary and Reasonable (UCR) Agreement can be in-network.



# **Protecting & De-risking Your Health Plan**

# **Everyday Itol® Platform**

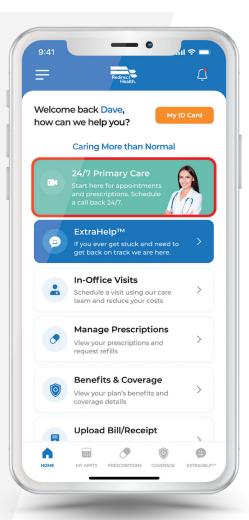
#### **Makes any Health Plan Work Better\***

Affordable access to basic healthcare for every employee and their entire family. Prevention of chronic and expensive disease starts with children

# **Your Company's 24/7 Medical Director**

- Medical Professionals ON STAFF with licenses in all 50 states
- · Complete Electronic Medical Records always at their finger tips
- 24/7 Virtual Primary Care & Virtual Urgent Care
- · Virtual Specialist and Emergency Room curbside consults and opinions
- · Enhanced Population Health & Prioritized Pro-active Out-reach
- CareLogistics™ + Care Navigation
- Work Injury Management and E-MOD Protection
- Referral Management
- Rx Management (Insurance vs. Cash)
- Physician-to-Physician Case Management
- · Hospital Discharge and Follow-up Management
- Alternative Funding Management for Plan Exclusions and Limitations. Access to Impact Together™ and foundation funds
- Deductible and Maximum Out-of-Pocket Optimization
- Integrated Data Management and Decision Support (Unique combination of Clinical Data, Cost Data, Claims Data and Employer Data)
- · Wellness Program with Critical illness, Accident and Hospital coverage can be added and managed for net \$0 cost\*\*

\*\*Using a qualified ACA Wellness Program will result in FICA tax savings that are greater than the cost of the Everyday Itol® Platform



#### Flexible Enrollment

- Enroll any date. Not tied to your health plan's renewal or enrollment dates
- · When your Company's Everyday Itol® Platform is in place you'll always have the foundational protection you need to give you more options and control at renewal time

<sup>\*</sup>Traditional fully-insured, Traditional self-insured, Level-funded selfinsured, Medical Sharing Programs, and others



# **Makes any Health Plan Work Better**

#### What you can expect



Lower out-of-pockets for employees and their entire family



prescription costs



Less unnecessary missed work



Less unnecessary work comp claims

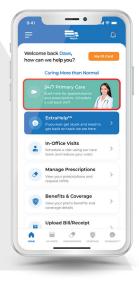


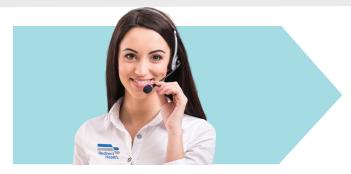
More options and control at your next renewal

### Virtual-First Primary Care—CareLogistics™ that works for everyone

Finally! Healthcare on your terms—access care anytime and anywhere in the United States, 24/7/365

- Always Use the <u>Redirect Health Member App</u> FIRST Always contact us FIRST through the Member App (available 24/7) so we can schedule the quality healthcare you need quickly with the lowest out-of-pocket costs. Always the right care at the right price
- 2 Referral & Care Navigation Personalized expert concierge navigation through the healthcare system
- Cost Protection Healthcare can be expensive and difficult to understand. No surprises. Special prescription discounts for members
- CareLogistics™ We do all the work, schedule and fast track appointments, prescription refills, and more
- 5 Physician-to-Physician Case Management Coordination with your other physicians. Ensure you get the quality and care you need





#### We Navigate and Coordinate Your Care

- We'll help you determine what kind of care is neededvirtual, in-person, urgent, or emergency care
- Connect to a virtual medical provider at a convenient time for you
- We'll assist with next steps, like scheduling or filling prescriptions so you don't waste time or money



#### **Start with the Redirect Health Member App**

- If you have a medical need simply use the Member App
- ✓ Available to answer any questions 24/7/365 in English and Spanish
- Our Care Team is made up of healthcare experts and medical providers



#### **Follow-Up that Matters**

- Follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365



#### **How the Plan Works**

Plan Compliance

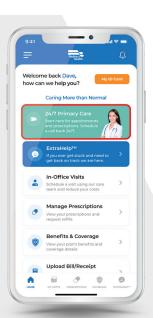
Your company insurance plan is set up to comply with ERISA and the Affordable Care Act. We also can coordinate HRAs, COBRA, and required 5500, PCORI, & 1094/1095 forms.

Plan Management

Redirect Health manages your plan with the extra care your employees need - Appointment Preparation, 24/7 concierge access, coordination, navigation and pre-negotiation.

Predictive Healthcare

Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.



# **How You and Your Employees Access Healthcare**

Always contact us FIRST

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 the Member App is the best way.

**Choose a doctor** 

A medical provider will be recommended or your employee can choose their own from a large network. Employees can even add a doctor to the network. Ask us how.

Employees can expedite any request RedirectHealth.com/ExtraHelp

Claims payment Your provider sends claims to the Plan Administrator. We review and submit them for payment.

**Advocacy** 

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options and prenegotiate costs of services. Physician-to-Physician case management

> A Redirect Health clinician coordinates with your employee's doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation and pre-negotiation is our goal.



#### EverydayCARE® Plan Pricing - Effective 1/1/25

	EverydayCARE® Routine Care	EverydayCARE®1 Hospital
Employee Only	\$157	\$434
Employee + Spouse	\$282	\$857
Employee + Child(ren)	\$282	\$888
Employee + Family	\$418	\$1,254
Compliance		
ACA Compliance Satisfies Penalty A (MEC) & Penalty B (MVP)	Satisfies Penalty A	<b>Ø</b>

Prices shown above include 6% broker commission

#### <sup>1</sup>Special Requirements to Qualify for Hospital Specific Deductible Waivers:

- Employer funds 100% of the EverydayCARE Employee amount (\$157 per month) for all eligible employees.
- · All eligible employees are auto-enrolled in EverydayCARE (employee only tier). Any employee may buy up to another plan or opt out.
- · Employer, as the Plan Sponsor and Plan Administrator agrees to adoption of certain limitations and exclusions, pre-authorization requirements, and maximum allowable charges of 140% of Medicare rates (or as negotiated by TPA, but not to exceed Usual, Customary and Reasonable), in their self-insured Plan Documents.
- · Redirect Health is the Program Manager and Redirect Health Administrator is the Plan TPA.
- Group Medical Questionnaires will be required.
- Enrollment Date Requirements: 1. Enrollment needs to be complete by the third Friday of the month; 2. Late Enrollment requires Medical Questionnaires by the 25th from any employees wishing to participate in the hospital plan; 3. Enrollment not complete by the 25th will need to be delayed until the following month. Enrollment in Everyday Itol® Platform can occur at any time complimentary until enrollment complete.

# **Protecting & De-Risking Your Health Plan**



# Self-Funded and Level-Funded Plans

Risk Layer 3

# Stop-loss & Re-Insurance newpath + XL Insurance Reinsurance





Risk Layer 2

Risk

Layer

# **Employer**

- \$40,000 Specific Deductible
- Specific Deductible reduction or waiver if all requirements of the Everyday Itol®
   Platform are met



- Co-Pays
- Deductibles & Co-insurance
- Extra Charges for Non-covered services
- Maximum out-of-pockets

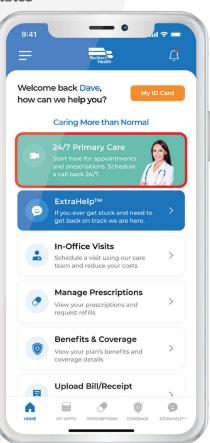
e-Risk

# **Everyday Itol® Platform\***

Stop-loss carrier agrees to reduce specific deductibles if employer provides the following for ALL\* employees.

- · Medical Professionals ON STAFF with licenses in all 50 states
- Complete Electronic Medical Records always at their finger tips
- 24/7 Virtual Primary Care & Virtual Urgent Care
- Virtual Specialist and Emergency Room curbside consults and opinions
- Enhanced Population Health & Prioritized Pro-active Out-reach
- CareLogistics<sup>™</sup> + Care Navigation
- Work Injury Management and E-MOD Protection
- Referral Management
- Rx Management (Insurance vs. Cash)
- Physician-to-Physician Case Management
- Hospital Discharge and Follow-up Management
- Alternative Funding Management for Plan Exclusions

\*Any employee can opt out



#### **Enrollment Date Requirements:**

- Enrollment Complete by 15th
- · Late Enrollment with Medical Questionnaire Complete by 25th
- Delay until Next Month if after the 25th