

EverydayCARE®

Self-insured Health Plan

Protection

for your company and employees

We Make Health Plans Affordable



| | EverydayCARE®1 Routine Care | EverydayCARE®1,2 Hospital | EverydayCARE®1 Hospital PLUS |
|---|--|------------------------------|------------------------------|
| From idea 14 e 10 Die 46 e me | The Protection You Need | | |
| Everyday Itol® Platform Your Company's 24/7 Medical Director | Ø | | |
| Routine Care | | | |
| Virtual Primary Care (24/7/365) In-Office Primary & Urgent Care Pediatric Care Annual Adult Physical³ & Well Child Chiropractic (12 free visits per year) X-rays Copay Virtual and In-Network Office Visit with 48 Hour Pre-Authorization Copay⁴ Out-of-Network Office Visit with 48 Hour Pre-Authorization Copay⁵ In-Network or Out-of-Network Visit with 48 Hour Pre-Authorization | | | |
| © copay Labs RedirectHealth.com/labs with 48 Hour Pre-Authorization | (Basic) | (Standard) | (Expanded) |
| O copay Mental Health Tele-Counseling with 48 Hour Pre-Authorization | • | ⊘ | ⊘ |
| Rx & Immunizations RedirectHealth.com/rxformulary Copays may vary depending on pharmacy location, quantity, and dosage with 48 Hour Pre-Authorization | (Basic) | (Standard) | (Expanded) |
| Copay Virtual Specialist Curbside Consult with 48 Hour Pre-Authorization | • | ⊘ | |
| Specialist / Advanced Imaging / Hospital | | | |
| Specialist Consults & Care 50 copay 5 with 48 Hour Pre-Authorization | Everyday Itol® | ⋖ | ⊘ |
| Advanced Imaging 50 copay ⁵ MRI, PET, CT scans, ultrasound, mammogram and other imaging with 48 Hour Pre-Authorization | CareLogistics™ • Get the healthcare you need without spending more than | ⊘ | ⊘ |
| Hospital Care - Inpatient & Outpatient ⁷ Individual - plan year \$2,000 deductible 20% coinsurance \$4,000 out-of-pocket max ⁴ Family - plan year \$4,000 deductible 20% coinsurance \$6,000 out-of-pocket max ⁴ | you should Appointment scheduling, Referrals, Navigation Regotiations, Alternative funding mgmt. Cost of Services is | (Non-Embedded Deductible) | (Embedded Deductible) |
| Emergency Room 500 copay + 20% coinsurance | 100% Member Responsibility | | |
| Excluded Services⁸ Organ transplants, dialysis, skilled nursing, advanced psychiatric care, and specialty and non-formulary medications | Everyday Itol® CareLogistics TM Get the healthcare you need without spending more than you should Appointment scheduling, Referrals, Navigation Negotiations, Alternative funding mgmt. Cost of Services is 100% Member Responsibility | | |
| Network | | | |
| Multiplan औ PHCS Practitioner Only Network (or add a doctor 48 Hours prior to visit)* | ⊘ | ⊘ | Ø |

1 This program is an ERISA self-funded insurance plan managed by Redirect Health. This overview is intended only as an illustration of the benefit design. Refer to actual Summary of Plan description (SPD) for actual coverage, limitations and exclusion provisions. 2 Special enrollment requirements apply in order to qualify for Specific Deductible Waivers. Medical Questionnaires may be required. 3 Routine physical exam; gynecological exam; screening mammogram; PAP smear; prostate testing (PSA); routine lab and immunizations, and all other ACA required Preventive Screening with pre-authorization. 4 Eligible benefits subject to deductible and copay count toward max out-of-pocket. 5 Maximum allowable charge is 140% of Medicare allowable or as negotiated by Redirect Health but not to exceed UCR. 6 A Redirect Health medical professional will interact with specialist on the member's behalf. 7 Pre-authorization REQUIRED for ALL NON-EMERGENCY care or no benefit will apply. 8 See SPD. 9 Any doctor who accepts the Redirect Health Usual, Customary and Reasonable (UCR) Agreement can be in-network.



Protecting & De-risking Your Health Plan

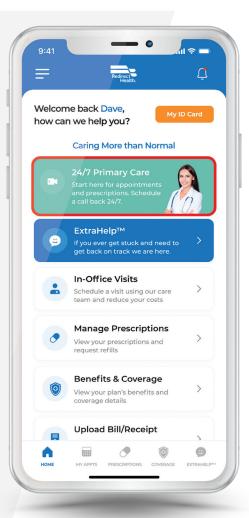
Everyday Itol® Platform

Makes any Health Plan Work Better*

Affordable access to basic healthcare for every employee and their entire family. Prevention of chronic and expensive disease starts with children

Your Company's 24/7 Medical Director

- Medical Professionals ON STAFF with licenses in all 50 states
- · Complete Electronic Medical Records always at their finger tips
- 24/7 Virtual Primary Care & Virtual Urgent Care
- · Virtual Specialist and Emergency Room curbside consults and opinions
- · Enhanced Population Health & Prioritized Pro-active Out-reach
- CareLogistics™ + Care Navigation
- Work Injury Management and E-MOD Protection
- Referral Management
- Rx Management (Insurance vs. Cash)
- Physician-to-Physician Case Management
- · Hospital Discharge and Follow-up Management
- Alternative Funding Management for Plan Exclusions and Limitations. Access to Impact Together™ and foundation funds
- Deductible and Maximum Out-of-Pocket Optimization
- Integrated Data Management and Decision Support (Unique combination of Clinical Data, Cost Data, Claims Data and Employer Data)
- · Wellness Program with Critical illness, Accident and Hospital coverage can be added and managed for net \$0 cost**



Flexible Enrollment

- Enroll any date. Not tied to your health plan's renewal or enrollment dates
- · When your Company's Everyday Itol® Platform is in place you'll always have the foundational protection you need to give you more options and control at renewal time

^{*}Traditional fully-insured, Traditional self-insured, Level-funded selfinsured, Medical Sharing Programs, and others

^{**}Using a qualified ACA Wellness Program will result in FICA tax savings that are greater than the cost of the Everyday Itol® Platform



Makes any Health Plan Work Better

What you can expect



Lower out-of-pockets for employees and their entire family



prescription costs



Less unnecessary missed work



Less unnecessary work comp claims

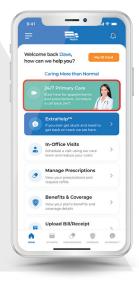


More options and control at your next renewal

Virtual-First Primary Care—CareLogistics™ that works for everyone

Finally! Healthcare on your terms—access care anytime and anywhere in the United States, 24/7/365

- Always Use the <u>Redirect Health Member App</u> FIRST Always contact us FIRST through the Member App (available 24/7) so we can schedule the quality healthcare you need quickly with the lowest out-of-pocket costs. Always the right care at the right price
- 2 Referral & Care Navigation Personalized expert concierge navigation through the healthcare system
- Cost Protection Healthcare can be expensive and difficult to understand. No surprises. Special prescription discounts for members
- CareLogistics™ We do all the work, schedule and fast track appointments, prescription refills, and more
- 5 Physician-to-Physician Case Management Coordination with your other physicians. Ensure you get the quality and care you need





We Navigate and Coordinate Your Care

- We'll help you determine what kind of care is neededvirtual, in-person, urgent, or emergency care
- Connect to a virtual medical provider at a convenient time for you
- We'll assist with next steps, like scheduling or filling prescriptions so you don't waste time or money



Start with the Redirect Health Member App

- If you have a medical need simply use the Member App
- ✓ Available to answer any questions 24/7/365 in English and Spanish
- Our Care Team is made up of healthcare experts and medical providers



Follow-Up that Matters

- Follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365

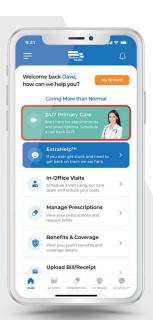


How the Plan Works

Plan Compliance

Your company insurance plan is set up to comply with ERISA and the Affordable Care Act. We also can coordinate HRAs, COBRA, and required 5500, PCORI, & 1094/1095 forms.

- Plan Management
 - Redirect Health manages your plan with the extra care your employees need - Appointment Preparation, 24/7 concierge access, coordination, navigation and pre-negotiation.
- Predictive Healthcare Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.



How You and Your Employees Access Healthcare

Always contact us FIRST

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 the Member App is the best way.

Choose a doctor

A medical provider will be recommended or your employee can choose their own from a large network. Employees can even add a doctor to the network. Ask us how.

Employees can expedite any request **RedirectHealth.com/ExtraHelp**

Claims payment Your provider sends claims to the Plan Administrator. We review and submit them for payment.

Advocacy

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options and prenegotiate costs of services. Physician-to-Physician case management

A Redirect Health clinician coordinates with your employee's doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation and pre-negotiation is our goal.