

iEverydayCARE[®]

Routine Care can Always be \$0 on Virtual Primary Care with Redirect Health

24/7/365 In English & Spanish

Benefits Summary

Managed by Redirect Health and

Welcome to SIMPLE AND TRULY AFFORDABLE virtual-first healthcare on your terms. Your iEverydayCARE® membership provides real savings, 24/7/365 access to care, and a dedicated care team to ensure you always get the healthcare you need. Your membership includes primary care (virtual and in-office), mental health, free chiropractic, prescriptions, a large network of doctors, plus low costs for hospitalization and so much more.

We Put People First! Care Navigation Works for Everyone.

Finally! Healthcare on your terms – access care anytime, from anywhere, 24/7/365.

Everything You Want in a Healthcare App – and More Caring More than Normal Access Your Speak with a Access Plan Welcome John Smith! ID Card(s) Medical Provider Details 0 ? ExtraHelp' Update Your Submit receipts or Renew Prescriptions Information billing questions

Start with the <u>Redirect Health Member App</u>

- Available to answer any questions 24/7/365 in English and Spanish
- If you have a medical need simply use the <u>Member App</u>, call or text
- Our Care Team is made up of healthcare experts and medical providers





We Navigate and Coordinate Your Care

- We'll help you determine if virtual, in-person, urgent, or emergency care is needed
- Connect to a virtual medical provider at a convenient time for you who will determine if further in-office care is needed
- We'll assist with any next steps, such as in-office visit scheduling or filling prescriptions at a nearby pharmacy so you never waste any time

Follow-Up that Matters

- We find you the right level of care to address your medical needs, so you never pay more than you should
- Whether you had a virtual or in-person visit, we follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365



	iEverydayCARE®1 Routine Care	iEverydayCARE ¹ Hospitalization			iEverydayCARE ¹ Hospitalization PLUS		
Pricing* Primary Member:	Any Age	Age 18-44	Age 18-44 Age 45-59 Age 60-64		Age 18-44 Age 45-59 Age 60-6		
Member Only	\$ 145	\$ 349	^{\$} 419	\$ 509	^{\$} 424	\$ 519	\$ 63 4
Nember + Spouse	^{\$} 260	^{\$} 699	\$819	^{\$} 949	^{\$} 849	\$1,019	\$1,199
1ember + Child(ren)	^{\$} 260	\$729	^{\$} 849	^{\$} 979	^{\$} 879	^{\$} 1,049	\$1,22
Nember + Family	\$385	\$1,089	\$1,199	\$1,239	\$1,314	^{\$} 1,499	\$1,614
Multiplan 💐 PHCS Practitioner Network or add a doctor 48 Hours prior to visit)²							
Routine Care							
 Virtual Primary Care (24/7/365) In-Office Primary & Urgent Care Pediatric Care Annual Adult Physical³ & Well Child³ Chiropractic (12 free visits per year) X-rays 0 member responsibility Virtual and In-Network Office Visit with Pre-Authorization 20 member responsibility Out-of-Network Office Visit with Pre-Authorization 	<			Ø			
50 member responsibility ⁴ In-Network or Out-of- Network Visit without 48 Hour Preparation/Pre-Authorization							
0 member responsibility Labs RedirectHealth.com/labs							
0 member responsibility Iental Health Tele-Counseling Pre-Authorization Required							
Rx & Immunizations RedirectHealth.com/rxformulary Discount program - prices may vary depending on pharmacy location, quantity & dosage	S			S			
Specialist / Advanced Imaging / Hospital							
Specialist Consults & Care							
50 member responsibility ⁴ with 48 Hour Pre-Authorization							
50 member responsibility ⁴ MRI, PET, CT scans, ultrasound, colonoscopy, mammogram and other imaging	Care Navigation Only				Ø		
Hospital Care - Inpatient & Outpatient ⁵	Appointment preparation, coordination, navigation, alternative funding						
 ^{\$2,000} initial member responsibility 20% co-share \$4,000 out-of-pocket max⁶ Family ^{\$4,000} initial member responsibility 20% co-share \$6,000 out-of-pocket max⁶ Emergency Room 	management, and pre-negotiations 100% Member Responsibility	S		S			
500 initial member responsibility + 20 % co-share							
Excluded Services ⁷ Pre-existing conditions, organ transplants, dialysis, skilled nursing, advanced psychiatric care, orthopedic joint replacement and specialty & non-formulary medications	Care Navigation Only Appointment preparation, coordination, navigation, alternative funding management, and pre-negotiations 100% Member Responsibility				Chemotherapy medication ^{\$} 30,000 sharing limit ⁸ Dialysis ^{\$} 10,000 sharing limit ⁸ Skilled nursing ^{\$} 5,000 sharing limit ⁸ Air ambulance ^{\$} 5,000 sharing limit ⁸ Pre-existing exclusions appl 12 month look back		

1 This program is NOT insurance. EverydayCARE is managed by Redirect Health exclusively for members of the Reimagined Society. The Medical Cost Share risk pool is managed by Newpath Medical Inc., a Wyoming Medical Cost Share or granized pursuant to Wyo. Stat. Ann. 26-1-104. See program guide for details. Redirect Health and Newpath Medical Inc. are not insurance companies. This program does NOT meet the minimum requirements for MEC (Minimal Essential Coverage) or the ACA (Affordable Care Act). New Jersey, Massachusetts, Vermont, California, Rhode Island and the District of Columbia have passed their own state-level individual mandate laws that mirror the Federal Affordable Care Act. Redirect Health and Medical Inc., a Wyoning Medical Cost Share risk pool is managed by Redirect Media Inc., a Wyoning Medical Cost Share risk pool is managed by Redirect Health and Newpath Medical Inc. are not insurance companies. This program does NOT meet the minimum requirements for Medical Cost Share risk pool is managed by Redirect Health expected that state inforced penalties may apply in these states. See State Specific Disclosures for more information regarding program limitations. 2 Any doctor who accepts the Redirect Health Usual, Customary & Reasonable (UCR) Agreement can be in-network This overview is intended only as an illustration of the benefit plan design. Please refer to Membership Guidelines for actual coverage, limitation, and exclusion physical/exam; gynecological exam; screening mammogram; pap smear; prostate testing IPSA); other routine lab and immunizations. **4** Maximum allowable is 140% of Medicare allowable. **5** Pre-authorization REQUIRED for ALL NON-EMERGENCY Care. **6** Eligible benefits subject to initial member responsibility and member co-shares counts toward max out-of-pocket. Excludes prescription drug benefits, pre-existing conditions, and subject to program sub-limits. **7** See Membership Guidelines for coverage limitations and details. **8** Maximum sharing after initial member responsibility.

iEverydayCARE[®] | Individual & Family | Benefits Summary

Redirect Health.

How Your Membership Works

Get the most out of your healthcare by following these simple steps.

What if I need care?

Always use the <u>Member App</u> to schedule care and prepare for your appointments. Many times you'll get everything you need over the phone. Your Care Team will make sure you always get the right care. Never spend more than you should.

What if I get a bill?

Submit doctor's bills through the SECURE <u>Member App</u> (but most times we'll pay your doctor before you get a bill)

What if I have extra questions?

Expedite any request or obstacle on the <u>Member</u> <u>App</u> or use **<u>RedirectHealth.com/ExtraHelp</u>**

How Needs are Shared with the Community

Your Redirect Health membership protects you and your family from high-dollar medical expenses

Contact us FIRST

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 the <u>Member App</u> is the best way.

Choose a doctor

A medical provider will be recommended or you can choose your own from a large network. You can even add a doctor

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Members can expedite any request RedirectHealth.com/ExtraHelp

Claims payment Redirect Health assembles and reviews claims and submits them to the Plan Administrator for payment.*

Advocacy

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options, and pre-negotiate costs of services.

Physician-to-Physician case management

A Redirect Health clinician coordinates with your doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation & pre-negotiation is our goal.

Caring More than Normal

Welcome John Smith!

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Call Us 24/7/365

ExtraHelp

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ext Us 24/7/365

How Pre-Existing Conditions are Shared (iEverydayCARE Hospitalization Only)

A condition is considered pre-existing for a member or dependent if symptoms or treatment have occurred within the 12 months prior to joining the Medical Cost Share. See the Membership Guidelines for detailed description of what will be considered a pre-existing condition. **Controlled diabetes, hypertension, high cholesterol, seasonal allergies and intermittent asthma will not be considered pre-existing when reported prior to membership effective date.**

Conditions beginning after a member's effective date will be shared after paying a \$2,000 initial member responsibility then 20% with a maximum out-of-pocket of \$4,000^ per year. See the Membership Guidelines for sharing rules.

Additional Sharing Restrictions and Limitations See Member Guidelines Pre-existing conditions become eligible for sharing based on members' tenure with the plan, as indicated by the following graduated sharing schedule:

Time After Membership Effective Date	Shareable
First 12 months	Not shareable
Months 13-24	Shareable to \$25,000
Months 25-36	Shareable to \$50,000
Month 37 and after	Shareable to \$125,000

*Specialist, advanced imaging, and hospital claims must be pre-authorized and coordinated by Redirect Health to be eligible for payment. ^Subject to program sub-limits. Prescription drug benefits are not included in out-of-pocket max calculation.



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